



Service Order Form

How did you hear about us? **Word of Mouth** Referred By: _____
 Mailer **Flyer** **Google Search** **Other Search** **Other** _____

Customer Information

Address: _____, _____, Utah _____
Name: _____ Alternate Contact: _____
Phone: _____ Alternate Phone: _____
Email: _____ Alternate Email: _____

Internet Service

Package: **Basic** 25 Mbps / 3 Mbps **Standard** 40 Mbps / 5 Mbps **Premium** 60 Mbps / 7 Mbps **Elite** 80 Mbps / 9 Mbps **Ultimate** 100 Mbps / 20 Mbps **Other** _____
Type: **Residential** **Business** Router: _____
MRC: _____ Install Fee: _____
Notes: _____

Phone Service

Package: **Residential** **Business** Port Number: _____
MRC: _____ Install Fee: _____
Notes: _____

Billing Information (if different than above)

Name: _____ Business Name: _____
Email: _____ Phone: _____
Address: _____, _____, Utah _____

This agreement describes rates, services, and service terms for the services ordered in this agreement only. All rates, services, and terms are subject to the terms and conditions of the Master Services Agreement. In so far as any item in this agreement conflicts with any item in the Master Service Agreement, the items in this agreement shall prevail. I hereby agree to all rates, services, and terms in this agreement. I also agree to all terms outlined in the Master Services Agreement.

I certify that the above information is true and correct. I understand the above terms and agree to be responsible for payment in full for any services charged on this account.

Customer Signature: _____ Date: _____

Installer: _____

Date Installed: _____

Client Name: _____

Client Address: _____

CPE Type: _____

CPE Mount: _____

AP Name: _____

Distance: _____

CPE Private IP: _____

Overall Signal: _____

Chain 0: _____

Chain 1: _____

Rate TX: _____

Rate RX: _____

Future Trees?: _____

Ant Placement: _____

Wiring Method _____

Location of Power Supply: _____

Location of Phone Adapter: _____

VoIP Adapter IP: _____

Location of Router: _____

Router Brand: _____

Router Model: _____

Router SSID: _____

WPA Key: _____

Static IP: _____

PPPoE User: _____

PPPoE Pass: _____

Previous ISP: _____

Speed: _____

MRC: _____

Other Notes: _____

Final Checklist

- Weatherproofing of the antenna and cable is complete.
- The antenna and mount are secured and all components are tightened down.
- All equipment is plugged into a surge protector.
- Customers computer(s) can access the internet.
- Ping times and the speed test confirm that the connection is working well.
- The customer has written down their router's SSID and WPA key. **Attach to top of the router!**
- The customer knows the location of their router and their CPE power adapter (Antenna Power Supply).
- The customer has filled out and signed the Service Order Form.
- The customer troubleshooting sheet has been filled out correctly and the customer has it in a safe place.
- The customer understands to follow the listed instructions before contacting customer support.